













History of Notable Legislation Marketing Changes

1971 - Nixon signs legislation banning cigarette ads on TV and radio

1998 - Master Settlement Agreement - Bans on:

- Transit and billboard advertisements
- Paid brand product placement
- Cartoons
- Tobacco brand sponsorships of sporting events and concerts,
- Advertising and marketing practices that targeted individuals under 18

2009 - Banned the use of vending machines (except in adult-only facilities), and retail establishments restricted to face-to-face transactions.

JUUL Labs, Inc (Founded in 2015)

JUUL is an electronic cigarettes company that packages nicotine salts from tobacco into cartridges.

Nicotine salts (vs free-base nicotine) allow users to consume higher nicotine concentrations

High-tech design (USB Flash Drive), fruity flavors, and ease of concealment are attractive to young customers

Nicotine content is almost double the amount of other brands

Early Marketing Strategy



- Used Social Media & Influencers
- Aimed at young adults
- Labeled as an alternative to cigarettes

STP - Segmentation

Mission Statement: Our mission is to improve the lives of the world's 1 billion adult smokers.

Segmentation Methods:

Demographics: Younger adults

Psychographic: Lifestyles



STP - Targeting

Segment Attractiveness



Selected Target Market

→ Concentrated Marketing Strategy

STP - Positioning

Positioning Methods:

Competition: It was advertised as an alternative to cigarettes.

Flavored Juul such as Mango, Mint, Cucumber, Fruit Medley, Creme Brulee.

Value: One Juul Pod replaced 1 pack of 20 cigarettes or around ~200 puffs. Possible Savings of ~\$600 a year.



Backlash

Deaths linked to Juul

Advertisement targeting young adults became mainstream information

Government ban on flavored Juul



October 1st, 2019 - JUUL Stops Backing Prop C

In June, San Francisco voted **in favor** of a prohibition on physical and online stores from selling e-cigarettes.

If voters pass **Prop C** on Nov 5th, this will nullify the ban

JUUL announced it will **stop lobbying** to pass Prop C, thus losing it's only financial backer (\$19 mil)

The e-cigarette industry and Juul face mounting scrutiny from federal and local governments over youth vaping and as the 14th U.S. **death** linked to vaping was reported in Nebraska

The teen claims the company used strategies from the traditional tobacco industry to "manipulate" users to keep them hooked

He claims he **didn't know** the product was addictive and contained high levels of nicotine

Now suffers from shortness of breath, chest pain and increased mucus

Accused Juul of employing marketing campaigns that associated vaping with "love, attractiveness, sexuality, popularity, parties, social events, celebrity and being cool."

The suit is one of several filed against the vape-maker.

Long Island teen sues Juul alleging ads 'manipulate' users

By Andrew Denney

October 1, 2019 | 7:39pm | Updated



Juul's Response & New Marketing Campaign

- Juul started a new, more adult focused campaign.
- More and more cases of young adults becoming sick.





https://www.ispot.tv/ad/lb1b/juul-carolyn#

CEO is Stepping Down

Last week, Juul announced that its CEO is stepping down and that it was ceasing **all** of its **advertising**.

According to a **JUUL spokesperson**:

"Our product has always only been intended to be a viable alternative for the one billion current adult smokers in the world. We have **never** marketed to youth and do not want any non-nicotine users to try our products."



Works Cited

- https://www.npr.org/2019/09/25/764201798/juul-will-agree-to-ban-on-flavored-vaping-products-savs-its-ceo-is-stepping-down
- https://www.forbes.com/sites/kathleenchaykowski/2018/11/16/the-disturbing-focus-of-juuls-early-marketing-campaigns/#29f5afe914f9
- https://www.healthline.com/health-news/whats-behind-juuls-new-e-cigaret te-television-ads
- https://www.ispot.tv/ad/lb1b/juul-carolyn
- https://nypost.com/2019/10/01/long-island-teen-sues-juul-alleging-ads-manipulate-users/
- https://www.bloomberg.com/news/articles/2019-10-01/juul-retreats-from-e
 ffort-to-overturn-san-francisco-vaping-ban
- https://www.thestar.com/news/world/us/2019/10/01/juul-stops-funding-sann-francisco-vaping-measure.html